

TENANT INSURANCE PROGRAM

Facility Operator: Morningstar Storage      Facility Name: Morningstar of FM 529  
Applicant Name:      Unit #:      Facility License: 425

I WANT TO ENROLL IN THE TENANT INSURANCE PROGRAM FROM HARCO NATIONAL INSURANCE COMPANY, serviced by ALCHEMY INSURANCE SOLUTIONS, LLC IN THE AMOUNT OF:  
Coverage Limit:      Regular Monthly Premium:     

Insurance Start Date:     

I understand that the Coverage amount noted is the amount of insurance I have selected. This is a maximum limit. The actual amount paid in the event of loss will be determined by proof of loss documentation. I authorize the Owner to receive the premium and to send it to the insurance company on my behalf. I understand that the Operator of the storage facility, as a limited lines insurance licensee, is authorized to discuss and transact insurance that covers the goods I will store while at the Operator’s facility, and that the Operator may be paid commission or other valuable consideration for their role in the insurance transaction. The Operator is not licensed or qualified to discuss or transact any other type of insurance.

My insurance will start on      and will be renewed each month until I terminate the insurance or move out. I understand that the Regular Monthly Premium is due each month on or before each monthly renewal date. The premium is fully earned. I hereby request to enroll in the Tenant Insurance program in the amount listed above. I have voluntarily elected to enroll in the insurance program available through Alchemy Insurance Solutions, LLC. I have read and completed this application for insurance provided in the Master Policy written by HARCO NATIONAL INSURANCE COMPANY.

When I have properly completed and signed this application and it is attached to the issued Tenant Insurance Program Certificate my coverage will be in effect. I will become insured effective as of      ,for the amount of insurance I have selected and initialed above. I understand that my insurance will continue on a month-to-month basis as long as I continue to pay the premium noted above. Failure to pay any premium in full will result in the cancellation, without notice, of my insurance.

ELIGIBILITY: I understand that the opportunity to purchase insurance on property stored within the premises is available to all Tenant/Occupants who have entered into a Rental Agreement with the Owner for a storage space. Coverage does not apply to property stored in a commercial office suite or retail space or any other location. Some property that may be stored in a unit is excluded from coverage, such as antiques and currency. It is my responsibility to read and understand the Certificate of Insurance and how it may exclude some of my belongings from coverage.

PREMIUM RATES: I understand that I will receive one month’s notice of changes in the premium rates, if any, and the new rate shall be effective on the next insurance renewal date following the month in which advance notice of such change is delivered to me.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR ANOTHER PERSON FILES AND APPLICATION FOR INSURANCE OR STATEMENT OF CLAIM CONTAINING ANY MATERIALLY FALSE INFORMATION, OR CONCEALS FOR THE PURPOSE OF MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO, COMMITS A FRAUDULENT INSURANCE ACT, WHICH IS A CRIME AND SUBJECTS THE PERSON TO CRIMINAL AND CIVIL PENALTIES.

DATE SIGNED:      APPLICANT’S SIGNATURE:        
PRINTED NAME:     

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CERTIFICATE OF STORAGE INSURANCE  
HARCO NATIONAL INSURANCE COMPANY  
PLATINUM TENANT INSURANCE UNDER MASTER POLICY NUMBER: RPLA01225  
This is to certify that the undersigned has arranged insurance as hereinafter specified and underwritten by  
Harco National Insurance Company

**DEFINITIONS:**  
When used in reference to this insurance, “you” and “your” refer to the person(s) named as tenant in the Rental Agreement. “We,” “us” and “our” refer to the insurance company. In addition, certain words and phrases are defined as follows:

**OWNER** – shall mean the owner, landlord, lessor or operator of the self-storage facility.

**RENTAL AGREEMENT** – means the Rental Agreement executed and in effect between you and the **Owner**.

**INSURANCE APPLICATION** – means the “Enrollment For Acceptance Of Insurance Under Master Policy Number” form you completed.

**AMOUNT OF INSURANCE** – means the amount of insurance printed on your signed **Insurance Application** form for coverage.

**PREMIUM** – means the amount shown in the **Insurance Application** form as premium for your insurance.

**OCCURRENCE** – means an accident, including continuous or repeated exposure to substantially the same general harmful conditions.

**PROPERTY DAMAGE** – means physical injury to real property at the storage facility location listed in the **Rental Agreement**, but does not include any;

- a. **PROPERTY DAMAGE** expected or intended from the standpoint of the insured; or
- b. Loss of use of that property.

**VEHICLE** – means land motor vehicle, boat, mobile equipment or trailer and covered property stored within.

**EFFECTIVE DATE:** This insurance attaches on the date shown on the **Insurance Application**. This insurance shall remain in effect until terminated or cancelled as provided by this certificate.

**PROPERTY INSURED:** The personal property insured under each Certificate of Storage Insurance consists of the personal property of the Insured. We will also cover the personal property of others for which the Insured may be liable or have assumed liability prior to a loss while in storage within the storage space described in the **Rental Agreement**.

**PERILS INSURED AGAINST:** We cover direct loss to property insured by the following perils, except as otherwise excluded but limited to the **Amount of Insurance**.

- |  |  |
|--|--|
| a) Fire or Lightning                               | j) Vandalism or Malicious Mischief   |
| b) Windstorm or Hail                               | k) Falling objects, provided the exterior of the building containing the property is first damaged by such falling objects |
| c) Cyclone, Tornado or Hurricane                   | l) Weight of Ice, Snow or Sleet  |
| d) Explosion or Sonic Boom                         | m) Collapse of Buildings containing the property insured, other than by earthquake   |
| e) Strikes, Riot or Civil Commotion                | n) Water Damage except as excluded under Paragraphs (b) and (c) Exclusion  |
| f) Aircraft, Self-propelled Missiles or Spacecraft | o) Earthquake  |
| g) Vehicles  |  |
| h) Smoke   |  |
| i) Landslide, including sinkhole collapse          |  |

**ADDITIONAL COVERAGES:** We will also provide these additional coverages up to the amounts stated below. These additional coverages do not increase the **Amount of Insurance**.

**BURGLARY:** 100% of the **Amount of Insurance** coverage for loss by burglary or holdup. The term "Burglary" shall mean the act of stealing property by forcible entry into the storage space described in the **Rental Agreement**; however, this coverage only applies when such storage space is securely locked at the time of the forcible entry. The mere absence of a lock will not constitute forcible entry.

**DEBRIS REMOVAL:** 20% of the amount of your insurance under the Master Policy to cover the necessary expense incurred in the removal of debris from the property insured following an insured loss.

**LIMITED PROPERTY DAMAGE LIABILITY:** We will pay up to \$3,000 that you become legally obligated to pay the Master Policyholder for **Property Damage** to the storage facility listed in the **Rental Agreement** caused by an **Occurrence**.

**OUTDOOR VEHICLE STORAGE SPACE:** We will pay the Insured for direct physical loss to property stored and locked within a **Vehicle** or OEM components permanently attached to the **Vehicle** in the Self-Storage unit number shown in the Certificate of Storage Insurance and stored outside at the premises described in the Certificate of Storage Insurance caused by or resulting from any Covered Cause of Loss except due to hail.

**RODENT/VERMIN:** We will pay up to \$500 to cover loss or damage caused by moths, insects, rodents or vermin.

**MILDEW, MOLD, FUNGUS, BACTERIA, WET OR DRY ROT:** We will pay up to \$500 for loss or damage caused by direct physical loss or damage to covered property resulting from mildew, mold, fungus, bacteria, wet or dry rot, including the cost of removal of the mildew, mold, fungus, bacteria, wet or dry rot, that occurs during the Certificate Period and only if all reasonable means were used to save and preserve the property from further damage at the time of and after that **Occurrence**.

**TRANSIT:** 100% of the amount of your insurance under the Master Policy for loss by fire or by the collision or overturn of a motor vehicle or trailer upon which covered property is being transported while such property is in transit to or from the storage space, provided the property is within 100 miles of the described storage facility.

**EXTRA RENTAL SPACE:** 20% of the amount of your insurance under the Master Policy to cover the extra expense necessarily incurred by you for the rental of substitute storage when occupancy of the described storage space is prevented as a result of loss or damage to storage facility building by a peril insured against in this policy.

**EXCLUSIONS:** We do not insure:

- a) Accounts, bills, currency, deeds, evidence of debt, evidence of ownership, contracts and titles, securities, negotiable instruments, money, lottery tickets notes, animals, jewelry, watches, precious or semi-precious stones, furs, or garments trimmed with fur, breakage of glass or similar fragile articles, illegal drugs, food, alcohol or explosives.
- b) Against loss or damage caused by or resulting from wear and tear, gradual deterioration, maintenance, inherent vice, latent defect, atmospheric condition and /or changes in temperature, delay, loss of use or loss of market.
- c) Against loss or damage caused by, resulting from, contributing to or aggravated by flood, surface water, waves, tidal water or tidal wave, or overflow of streams or other bodies of water, including but not limited to escape, overflow or discharge, for any reason, of water or waterborne material from a dam, levee, seawall or any other boundary or containments system, unless fire or explosion ensues, and then we will pay only for the ensuing loss.
- d) Loss or damage caused by cigarettes or other smoking materials, unless fire ensues.
- e) Loss or damage caused by the neglect of the Insured to use all reasonable means to save and preserve the insured property at and after the **Occurrence** of any peril insured against, or when the insured property is endangered by an insured peril.
- f) Loss or damage caused intentionally by the Insured or at the direction of the Insured.
- g) Loss or damage of contraband, or caused by illegal transportation or trade.
- h) Loss or damage resulting from activity in violation of the Lease agreement.
- i) Loss or damage caused by theft or mysterious disappearance, except burglary as covered herein.
- j) Losses caused by nuclear hazards:

"Nuclear Hazard" means any nuclear reaction, radiation or radioactive contamination, all whether controlled or uncontrolled of however caused or any consequence of any of them. Loss caused by the nuclear hazard shall not be considered loss caused by fire, explosion, or smoke, whether these perils are specifically named in or otherwise included within the "Perils Insured Against" clause.

The insurance evidenced by this policy does not apply to loss caused directly or indirectly by nuclear hazard, except that direct loss by fire resulting from the nuclear hazard is covered.

- k) War risk and governmental action:

The insurance evidenced by this policy does not apply to loss caused directly or indirectly by or due to any act or condition incident to the following:

Hostile or warlike action in time of peace or war, including action in hindering, combating, or defending against an actual, impending or expected attack, by any government or sovereign power (de jure or de facto), or by any authority maintaining or using military, naval or air forces; or by military, naval or air forces or by an agent of any such government, power, authority or forces, it being understood that any discharge, explosion or use of any weapon of war employing nuclear fission or fusion shall be conclusively presumed to be such a hostile or warlike action by such governmental power, authority or forces. Insurrection, rebellion, revolution, civil war, usurped power or action taken by governmental authority in hindering, combating or defending against such an **Occurrence**, and seizure or destruction under

quarantine, or customs regulations, confiscation by order of any government or public authority, or risks of contraband or illegal transportation or trade.

- l) Any loss, damage, liability, claim, cost or expense of any nature directly or indirectly caused by or resulting from a Communicable Disease or the fear or threat of a Communicable Disease regardless of any other cause, event or other sequence of events. "Communicable Disease" means any disease which can be transmitted directly or indirectly from one organism to another organism, where the disease is caused by a substance or agent which is a virus, bacterium, parasite or other organism or any variation, whether deemed living or not.

**DEDUCTIBLE CLAUSE:** There is no deductible applicable to a loss covered under this policy.

**TERMINATION OF INSURANCE:** This insurance shall automatically terminate without notice to you:

On the date your **Rental Agreement** is terminated;

On the first day the Insured fails to pay the **Premium** in full for this insurance by the Insured's monthly anniversary day; or

As provided in the Cancellation clause shown below.

**Premium** for the month of termination is fully earned and there shall be no return **Premium** due to the Insured for such month.

**VALUATION:** The value of the property will be determined at the time of loss and will be the least of the following amounts:

The actual cash value of that property;

The cost of reasonably restoring that property to the condition immediately before loss; or

The cost of replacing that property of like kind and quality.

**DUTIES YOU HAVE AFTER A LOSS:** You will give prompt notice to us at site location and to our authorized representative and in case of burglary also to the police. The notice should include:

How, when and where the loss occurred;

The property involved and your interest in it; and

The names and addresses of any witnesses.

IF YOU HAVE A LOSS: Write or telephone:

Alchemy Insurance Solutions, LLC

313 W. Liberty St., Suite M

Lancaster, PA 17603

Phone # 800-792-0345

**CONCEALMENT, MISREPRESENTATION AND FRAUD:** If you commit fraud by intentionally concealing or misrepresenting a material fact concerning the insurance evidenced by this Certificate, covered property or your interest in the covered property, you will void your insurance under this policy and be subject to prosecution.

**EXAMINATION UNDER OATH:** Before recovering for any loss, if requested, you:

Will permit us to inspect the damaged property before it is disposed of or repaired;

Will send us a sworn statement of loss containing the information we request to settle your claim within 60 days of our request;

Will agree to examinations under oath at our request;

Will produce others for examination under oath at our request;

Will provide us with all pertinent records needed to prove the loss; and

Will cooperate with us in the investigation or settlement of the loss.

**APPRAISAL:** If you and we do not agree as to the amount of loss, then you and we will select a competent appraiser upon receiving a written request from the other. The appraisers will select an umpire. If they do not agree on an umpire, the appraisers will ask a judge of a court of record of the state in which the appraisal is pending to make the selection. The written agreement of any two will be binding and set the amount of loss. You will pay the expense of your appraiser and we will pay for ours. You and we will share equally the expense of the umpire and the other expenses of the appraisal.

**LOSS PAYMENT/OTHER RECOVERIES:** We will pay or make good any insured loss under the insurance evidenced by this certificate within 30 days after we reach agreement with you, the entry of final judgment or the filing of an arbitration award, whichever is earlier. We will not be liable for any part of a loss which has been paid or made good by others.

**LEGAL ACTION AGAINST US:** No one may bring legal action against us unless:

There has been full compliance with all terms of the insurance evidenced by this certificate; and

Such action is brought within two years after you first have knowledge of a loss.

**TRANSFER RIGHTS OF RECOVERY AGAINST OTHERS TO US:** If any person or organization to or from whom we make payment under the insurance evidenced by this certificate has a right to recover damages from another, that right must be transferred to us. That person or organization must do everything necessary to assist us, and must do nothing after the loss to hinder us in our recovery.

**PAIR, SET OR PARTS:**

Pair or Set. In case of loss to any part of a pair or set we may:

Repair or replace any part to restore the pair or set to its valuation before the loss; or

Pay the difference between the valuation of the pair or set before and after the loss.

Parts. In case of loss to any part of covered property, consisting of several parts when complete, we will pay only for the valuation of the lost or damaged part.

**OPTIONAL ARBITRATION:** Except for decisions made under the appraisal condition, in the event you and we fail to agree as to the interpretation or applicability of any of the terms of our Insurance, you may elect to resolve the disagreement by binding arbitration in accordance with the statutory rules and procedures of the state in which the property is located or in accordance with the Commercial Arbitration Rules of the American Arbitration Association. This option is granted to you subject to the following terms and conditions:

Any arbitration instituted to determine coverage for a specific loss must be started within one year after the **Occurrence** causing loss or damage. This optional arbitration clause is intended to grant an additional right to you. All other terms and conditions of this contract remain the same, and no rights or duties of yours or ours shall be diminished or negated by reason of this clause or exercise of this option.

**CANCELLATION:** The insurance evidenced by this Certificate may be canceled at any time by you, upon providing advanced notice in writing to us or to your facility management. Facility Management will send notice to your address shown on the **Rental Agreement** prior to the effective date of cancellation of this certificate. The insurance evidenced by this policy shall automatically terminate in event of non-payment or partial payment of **Premium** as provided above without further notice to you. **Premium** for the month of cancellation is fully earned and there shall be no return **Premium** due you for such month. If any part of this paragraph is in conflict with specific state requirements the state requirements will apply.

**CHANGES:** This Certificate and the Master Policy contains agreements between you and us concerning the insurance afforded. This policy's terms can be amended or waived only by endorsement issued by us and made a part of the Master Policy.

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## TEXAS IMPORTANT NOTICE

### Have a complaint or need help?

If you have a problem with a claim or your premium, call your insurance company or HMO first. If you can't work out the issue, the Texas Department of Insurance may be able to help.

Even if you file a complaint with the Texas Department of Insurance, you should also file a complaint or appeal through your insurance company or HMO. If you don't, you may lose your right to appeal.

#### **Alchemy Insurance Solutions, LLC- SBOA Tenant Insurance**

To get information or file a complaint with your insurance company or HMO:

**Call:** Client Services 717-892-6440, ext 8056

**Toll-free:** 1-800-792-0345, ext 8056

**Online:** [www.sboati.com](http://www.sboati.com) **Email:** [support@sboati.com](mailto:support@sboati.com)

**Mail:** Alchemy Insurance Solutions, LLC

SBOA Tenant Insurance

313 W. Liberty St., Suite M

Lancaster, PA 17603

#### **The Texas Department of Insurance**

To get help with an insurance question or file a complaint with the state:

Call with a question: 1-800-252-3439

File a complaint: [www.tdi.texas.gov](http://www.tdi.texas.gov)

Email: [ConsumerProtection@tdi.texas.gov](mailto:ConsumerProtection@tdi.texas.gov)

Mail: Consumer Protection, MC: CP-CP, Texas Department of Insurance, P.O. Box 12030, Austin, TX 78711-2030

### ¿Tiene una queja o necesita ayuda?

Si tiene un problema con una reclamación o con su prima de seguro, llame primero a su compañía de seguros o HMO. Si no puede resolver el problema, es posible que el Departamento de Seguros de Texas (Texas Department of Insurance, por su nombre en inglés) pueda ayudar.

Aun si usted presenta una queja ante el Departamento de Seguros de Texas, también debe presentar una queja a través del proceso de quejas o de apelaciones de su compañía de seguros o HMO.

Si no lo hace, podría perder su derecho para apelar.

#### **Alchemy Insurance Solutions, LLC- SBOA Tenant Insurance**

Para obtener información o para presentar una queja ante su compañía de seguros o HMO:

**Llame a:** Client Services al 717-892-6440, ext 8056

**En línea:** [www.sboati.com](http://www.sboati.com)

**Correo electrónico:** [support@sboati.com](mailto:support@sboati.com)

**Dirección postal:** Alchemy Insurance Solutions, LLC

SBOA Tenant Insurance

313 W. Liberty St., Suite M

Lancaster, PA 17603

#### **El Departamento de Seguros de Texas**

Para obtener ayuda con una pregunta relacionada con los seguros o para presentar una queja ante el estado:

Llame con sus preguntas al: 1-800-252-3439 Presente una queja en:

[www.tdi.texas.gov](http://www.tdi.texas.gov)

Correo electrónico: [ConsumerProtection@tdi.texas.gov](mailto:ConsumerProtection@tdi.texas.gov)

Dirección postal: Consumer Protection, MC: CP-CP, Texas Department of Insurance, P.O. Box 12030, Austin, TX 78711-2030

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## Renter's Program – Platinum (RPLA)

### COVERAGE OPTIONS

Includes up to \$500 of Rodent Damage & up to \$500 of Mold/Mildew Coverage

Coverage Limits	Premium
\$2,000.00	\$12.00
\$3,000.00	\$17.00
\$5,000.00	\$25.00

Additional coverage limits may be available at this facility.

### COVERAGE FOR

- Fire/Smoke
- Earthquake
- Burglary
- Lightning
- Wind/Hail
- Explosion

### COVERAGE FEATURES

- \$0 Deductible
- Pays first even with other coverage
- No long-term commitment
- Convenient & low cost
- Helps to cover the gap of Homeowners deductible

### CLAIMS INFORMATION

In the event of a claim, **YOU** should:

1. Notify your facility manager immediately.
2. Report burglaries to your local police department and keep a copy for your records.
3. Take photos of any damage to your unit and/or your belongings.
4. Report your claim to SBOA Tenant Insurance Claims Department

**Call:** 800-792-0345

**Online:** <https://sboati.com/file-a-claim>

What **WE** will do:

1. Take your statement of loss.
2. Assign a claims adjuster to begin processing your claim.
3. Send claims forms to gather additional information.
4. Confirm that the cause of the loss is covered in your policy.
5. Have your adjuster contact you regarding the outcome of your claim. Every claim is different, and although the claims process can vary slightly according to the situation, your adjuster will devote the time and attention it takes to resolve your claim. We are committed to ensuring every claim is handled as fairly, professionally and carefully as possible.

### INCLUDED IN YOUR COVERAGE

The personal property insured under each Certificate of Storage Insurance consists of the personal property of the Insured. We will also cover the personal property of others for which the insured may be liable or have assumed liability prior to a loss while in storage within the storage space described in the "rental agreement". Windstorm (hurricane), hail, or water damage except flood, surface water. Landslide, including sinkhole col-lapse. Strikes, Riots or Civil Commotion. Vandalism or Malicious Mischief. Explosion or Sonic Boom. Weight of ice and Snow or Sleet. Aircraft, pro-pelled Missiles or Spacecraft. Collapse. Buildings, other than by Earth-quake. Vehicles, Earthquake, Cyclone, or Tornado, Falling Objects, Fire, Smoke or Lightning.

**Additional Coverages Include: Burglary:** We will pay up to 100% of the amount of the insurance applicable under this policy for loss by burglary or holdup. The term Burglary means the act of stealing property by forcible entry into the storage space described in the "rental agreement." However, this coverage only applies when such storage unit is securely locked at the time of the forcible entry. Visible signs of forcible entry must be evident. The mere absence of a lock will not constitute forcible entry.

**Rodent/Vermin Coverage:** We will pay up to \$500 for loss or damage caused by moths, insects, rodents or vermin.

**Mildew, Fungus, Bacteria, Wet or Dry Rot Coverage:** We will pay up to \$500 for loss or damage caused by direct physical loss or damage to Covered Property caused by mildew, fungus, bacteria, wet or dry rot, including the cost of removal of the mildew, fungus, bacteria, wet or dry rot; that occurs during the Certificate Period and only if all reasonable means were used to save and preserve the property from further damage at the time of and after that occurrence. Any sums we pay under this additional coverage are not in addition to but rather will be counted against and erode the total Amount of Insurance in your coverage limit.

**Outdoor Vehicle Storage Space Coverage:** We will pay the Insured for direct physical loss to property stored and locked within a "vehicle" or

OEM components permanently attached to the “vehicle” in the Self-Storage unit number shown in the Certificate of Insurance and stored outside at the premises described in the Certificate of Insurance caused by or resulting from any Coverage except Covered Cause of Loss due to hail. “Vehicle” means land motor vehicle, boat, mobile equipment or trailer and covered property stored within. **Limited Property Damage Coverage:** We will pay up to \$3,000 that the insured becomes legally obligated to pay the Master Policyholder for “property damage” to the storage facility listed in the Rental Agreement, caused by an “occurrence”. Occurrence means an accident, including continuous or repeated exposure to substantially the same general harmful conditions. Property damage means physical injury to real property at the storage facility location listed in the Rental Agreement.

**Other Additional Coverages include:** Extra Rental Space, Transit, and Debris Removal. These additional coverages do not increase the amount of insurance. See certificate for details.

#### WHAT IS NOT COVERED

- Accounts, bills, currency, deeds, evidence of debt, evidence of ownership, contracts and titles, securities, negotiable instruments, money, lottery tickets, notes, animals, jewelry, watches, semi-precious/precious stones, furs, or garments trimmed with fur, breakage of glass or similar fragile articles, illegal drugs, food, alcohol or explosives.
- Damage caused by a pre-existing condition.
- Loss or damage caused by cigarettes or other smoking materials, unless fire ensues.
- Loss or damage caused by mysterious disappearance.
- Loss or damage caused by theft, except burglary as covered herein.
- Loss or damage caused by or resulting from contributed to or aggravated by flood, surface water, waves, tidal water or tidal wave, or overflow of streams or other bodies of water, including but not limited to escape, overflow or discharge, for any reason, of water or waterborne material from a dam, levee, seawall or any other boundary or containments system, unless fire or explosion ensues, and then we will pay only for the ensuing loss.
- Loss Against loss or damage caused by or resulting from wear and tear, gradual deterioration, maintenance, inherent vice, latent defect, atmospheric or changes in temperature, delay, loss of use, or loss of market.
- Loss or damage caused by the neglect of the Insured to use all reasonable means to save and preserve the insured property at and after the occurrence of any cause of loss insured against, or when the insured property is endangered by an insured cause of loss.
- Loss or damage caused intentionally by the Insured or at the direction of the Insured.
- Loss or damage of contraband or caused by illegal transportation or trade.
- Loss or damage resulting from activity in violation of the Lease Agreement.

#### CONSUMER INFORMATION

- This self-storage facility is licensed as a limited lines self-service storage producer to sell this product, however, its employees are not qualified nor authorized to discuss the adequacy of the renter’s existing insurance coverage.
- If a renter elects SBOATI coverage, this will be shown on the face of the rental agreement or evidence of insurance will be otherwise provided to the renter at the time that the coverage is obtained.<sup>1</sup>
- The renter may cancel the insurance at any time and any unearned premium will be returned in accordance with the applicable law.
- A renter is not required to purchase insurance through the SBOATI program to rent a unit, although the facility owner may require a renter to provide insurance on the property<sup>2</sup>
- If insurance is required as a condition of rental, the requirement may be satisfied by the occupant purchasing the insurance prescribed in this section or by presenting evidence of other applicable insurance coverage.
- The self service storage insurance described in this section is primary coverage over any other coverage covering the same loss.
- **Notice of Duplication of Coverage:**

**Your renters’ or homeowners’ policy may provide the insurance you need. Check with your insurance agent to determine if your per-sonal property stored at a location other than your home or business is covered.**

#### STATE SPECIFIC

California – The coverage is issued under a group master policy authorized to write tenant insurance under CA Ins. Code, Section 1785.76.

California Department of Insurance Toll-Free Consumer Hotline: 1-800-967-4357 (HELP).

Delaware: For inquiries or to file a complaint with the Insurance Commissioner, call: 302-674-7305 or email:

insurance.commissioner@delaware.gov.

Kentucky: The insurer underwriting coverage is authorized to sell insurance in Kentucky.

Maryland – For inquiries or to file a complaint with the Commissioner, contact the Maryland Insurance Admin: Toll-Free: 1-800-492-6116, option 3, option 1.

Missouri – Limited Lines Self-Service Storage Insurance Producer Licensing Laws: Section 379.1640, RSMo via [revisor.mo.gov/main/Home.aspx](http://revisor.mo.gov/main/Home.aspx); House Bill 2194 via [www.house.mo.gov/billtracking/bills161/billpdf/truly/HB2194T.PDF](http://www.house.mo.gov/billtracking/bills161/billpdf/truly/HB2194T.PDF)

Nebraska – If purchased, the insurance offered by the limited licensee to occupants is not an automobile liability policy and would not provide

compliance with the Motor Vehicle Safety Responsibility Act.

New York – All filed rates/monthly premium available in NY are as follows: 1,000/\$10, \$2,000/\$12, \$2,500/\$13, \$3,000/\$17, \$4,000/\$18, \$5,000/\$25, \$7,500/\$34, \$10,000/\$43, \$11,000/\$47, \$12,500/\$51, \$15,000/\$60, \$20,000/\$78. Limit options vary by facility. The renter may cancel the insurance at any time and any unearned premium will be returned in accordance with the applicable law (NY Insurance Code, Section 2131). This limited lines self-service storage producer will receive compensation for their work in the sale of insurance. The compensation paid will be a flat, non-variable, monthly fee and will be prorated on the same basis as the associated premium. The purchaser may obtain information about the compensation expected to be received by the producer based in whole or in part on the sale by requesting such information from the producer. (11 NYCRR Section 30.3(a)) 1 In NY, evidence of insurance will be provided to the renter at the time that the coverage is obtained. 2 A renter is not required to purchase insurance through the SBOATI program to rent a unit. New York facility owners may not require a renter to provide insurance on the property.

Oregon – Renting individual storage space at this self-service storage facility does not require an occupant to purchase property insurance from this facility. If this facility does require the occupant to have property insurance, the occupant may satisfy the requirement by providing evidence that the occupant has coverage from another source of property insurance. Once insurance is obtained, in the event that the insured wishes to cancel insurance coverage with SBOATI, they must notify their facility manager.

Pennsylvania – For inquiries or to file a complaint with the Insurance Commissioner, contact the Pennsylvania Insurance Department: Toll-Free: 1-877-881-6388; TTY/TDD: (717) 783-3898.

## CONTACT US

313 W. Liberty St., Suite M Lancaster, PA 17603

800-792-0345 | [www.sboati.com](http://www.sboati.com)

DBA “CIP Insurance Agency LLC” in CA, NE, TX

DBA “Cornerstone Producers LLC” in AL, NY, MO, PR

DBA “Cornerstone Ins Producers LLC” in HI, MI

CA License # 0K81731 | NY License # 1422688

MD License # 2165980 | OR License # 100262018

MN License # 40425101 | PA License # 731260

SBOA Tenant Insurance (SBOATI) is a brand administered by Alchemy Insurance Solutions LLC, a Pennsylvania limited liability company based in Pennsylvania. The insurance services related to SBOATI are provided through Alchemy Insurance Solutions LLC. SBOATI is an insurance program that provides coverage to tenants who rent self-storage units. Some coverages of SBOATI may only be available in certain states, and some coverages of SBOATI may only be available from surplus lines insurers. In California, Alchemy Insurance Solutions LLC transacts business as CIP Insurance Agency LLC (California license number OK81731).

## CARRIER INFORMATION

**Underwritten by:** Harco National Insurance Company, 702 Oberlin Road, Box 10800, Raleigh, NC 27605, (919) 833-1600. A part of IAT Insurance Group and rated A- (Excellent) by A.M. Best.